

Customer Advisory Operational Update

Update #1: Nov 12th, 2024

PNW Service Update – Strike in Vancouver

Dear Valued customer,

Further to our previous announcement on Nov 5th, the strike in Vancouver continues as per the latest update published by the parties involved. Consequently, all container terminal operations in Vancouver remain suspended, including yard, rail, and vessel activities until further notice. Meanwhile, Deltaport will not charge storage for import and export during the lockout period.

For additional information, you may also refer to following sources:

- BCMEA: <u>www.bcmeanegotiations.com</u>
- Port of Vancouver: <u>www.portvancouver.com</u>
- Canadian National Railway (CN) update: <u>https://www.cn.ca/en/</u>

ZIM continues to accept bookings as per the usual procedures. We will keep you updated on any further development.

Thank you for your understanding on this matter and we appreciate your continuous support to ZIM services. If you need further assistance or clarification, please contact our local offices.

Sincerely,

ZIM Integrated Shipping Services